

**WELLS
FARGO**

Debit Card Operations &
ATM Fraud Claims
MAC S3928-040
P. O. Box 53445
Phoenix, AZ 85072-3445

12/18/08

ARCHIE RICHARDSON
PO BOX 10294

GLENDALE, CA 91209-3294

RE: Decision regarding your claim reference number 11213081007

Dear Archie Richardson:

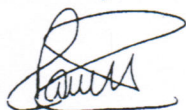
Thank you for contacting us on 12/13/08 about the charge(s) to your checking account ending in 6511, in the amount of \$149.00 from COLOCATION AMERICA INC.. Unfortunately, Wells Fargo Bank does not have recourse to return this charge; therefore, you will need to resolve this dispute directly with the merchant. As a result we have closed your claim.

Copies of any documents used to decide your claim are available upon your request.

If you have any questions, please call us at 1-800-548-9554 Monday through Friday from 7:00 a.m. to 5:00 p.m. or Saturday 8:00 a.m. to 3:00 p.m. Mountain Standard Time*. Any representative can assist you. Our claims specialists also provide assistance in Spanish, if you prefer.

We appreciate your business and regret that we were not able to assist with the claim.

Sincerely,



Paul V. Tapia
Vice President/Manager

CMN/cfc

02/08

* Arizona does not observe Daylight Saving Time. During the Daylight Saving Time months, our hours are equivalent to 7:00 a.m. to 3:00 p.m. Pacific Time, Monday through Friday, or Saturday 8:00 a.m. to 3:00 p.m.

